



2009 Performance Measures - Bus Service

City	ID	Agency	Service Efficiency		Cost Effectiveness		Service Effectiveness	
			Operating Expense per Vehicle Revenue Mile	Operating Expense per Vehicle Revenue Hour	Operating Expense per Passenger Mile	Operating Expense per Unlinked Passenger Trip	Unlinked Passenger trips per Vehicle Revenue Mile	Unlinked Passenger Trips per Vehicle Revenue Hour
Salt Lake City, UT	8001	UTA	\$6.51	\$120.85	\$1.04	\$5.29	1.23	22.84
Arlington Heights, IL	5113	Pace	\$7.22	\$100.91	\$0.74	\$5.10	1.42	19.80
Houston, TX	6008	METRO	\$7.88	\$115.01	\$0.68	\$4.42	1.78	26.05
Phoenix, AZ	9032	Valley Metro	\$7.47	\$96.83	\$0.80	\$3.00	2.49	32.33
Buffalo, NY	2004	NFT Metro	\$8.76	\$117.19	\$1.14	\$4.41	1.98	26.57
Cincinnati, OH	5012	SORTA/Metro	\$8.01	\$104.35	\$0.81	\$3.66	2.19	28.53
Cleveland, OH	5015	GCRTA	\$9.78	\$115.92	\$1.26	\$4.36	2.24	26.58
Columbus, OH	5016	COTA	\$8.59	\$106.93	\$1.12	\$4.26	2.02	25.12
Dallas, TX	6056	DART	\$8.41	\$114.64	\$1.34	\$5.45	1.54	21.04
Denver, CO	8006	RTD	\$7.73	\$107.95	\$0.77	\$3.83	2.02	28.21
Detroit, MI	5031	SMART	\$7.26	\$120.62	\$0.81	\$6.10	1.19	19.76
Fort Worth, TX	6007	The T	\$7.67	\$92.31	\$0.94	\$5.26	1.46	17.55
Honolulu, HI	9002	DTS	\$8.94	\$118.01	\$0.41	\$2.13	4.19	55.28
Kansas City, MO	7005	KCATA	\$7.71	\$103.68	\$1.14	\$4.25	1.81	24.38
Las Vegas, NV	9045	RTC	\$8.15	\$92.35	\$0.69	\$2.11	3.86	43.80
Orange, CA	9036	OCTA	\$9.14	\$113.99	\$0.85	\$3.35	2.73	34.02
Louisville, KY	4018	TARC	\$7.06	\$89.16	\$0.91	\$3.49	2.02	25.54
Omaha, NE	7002	MAT	\$5.72	\$78.89	\$1.28	\$5.72	1.00	13.80
Orlando, FL	4035	LYNX	\$5.94	\$82.06	\$0.62	\$3.56	1.67	23.06
Portland, OR	0008	Tri-Met	\$10.16	\$122.63	\$0.91	\$3.39	3.00	36.21
Sacramento, CA	9019	Sacramento RT	\$10.98	\$121.96	\$1.35	\$4.48	2.45	27.20
San Antonio, TX	6011	VIA Metro	\$5.64	\$75.27	\$0.66	\$2.62	2.16	28.78
San Diego, CA	9026	MTS	\$7.15	\$78.99	\$0.70	\$2.53	2.82	31.21
San Carlos, CA	9009	SAMTRANS	\$13.94	\$155.58	\$1.19	\$6.55	2.13	23.74
San Jose, CA	9013	VTA	\$12.35	\$153.06	\$1.28	\$5.68	2.18	26.96
Seattle, WA	0001	Metro	\$11.83	\$144.78	\$0.82	\$4.16	2.84	34.83
St. Louis, MO	7006	BSDA	\$7.20	\$97.77	\$0.96	\$3.73	1.93	26.20
Average			\$8.41	\$108.95	\$0.93	\$4.18	2.16	27.76
Maximum			\$13.94	\$155.58	\$1.35	\$6.55	4.19	55.28
Minimum			\$5.64	\$75.27	\$0.41	\$2.11	1.00	13.80
Standard Deviation			\$2.01	\$20.87	\$0.25	\$1.19	0.74	8.27

Data Source: 2009 National Transit Database